

## YOUR RESPONSABILITY

To access these services, you must agree to :

- Be evaluated annually.
- Actively participate and cooperate in creating and re-evaluating your service plan.
- Use the material aids in accordance with the intervention plan.
- **Be at home to receive the aids or pick them up within 5 business days.**
- Advise the CISSS if you move from the region, are admitted to hospital, or are admitted to a long-term or residential care centre.

## IF YOU HAVE QUESTIONS ABOUT THIS PROGRAM...

Don't hesitate to talk to your case worker, who will be happy to answer your questions.

To access this program, you can also contact the first-line health service intake.

**450 627-2530**  
**Extension: 64922**

FOR MORE INFORMATION,  
VISIT THE WEBSITE OF THE  
CISSS DE LAVAL

**[www.lavalensante.com](http://www.lavalensante.com)**

UNDER THE SECTION

CARE AND SERVICES

LIST OF CARE AND SERVICES

INTELLECTUAL DISABILITY (ID)  
AUTISM SPECTRUM DISORDER (ASD)  
GLOBAL DEVELOPMENTAL DELAY (GDD)

PROGRAMS FOR PEOPLE  
WITH DISABILITIES

*Centre intégré  
de santé  
et de services sociaux  
de Laval*

Québec 

Home support

Direction DI-TSA-DP

Uptaded version 2017-12-28



# ABOUT THE INCONTINENCE AIDS PROGRAM

Québec 

# ABOUT THE INCONTINENCE AIDS PROGRAM

This program provides aids for people who have problems with their bladder or bowel function and who have a motor, organic or intellectual impairment that causes a significant and persistent disability with these functions.

## WHO THIS SERVICE IS FOR

This program is for people whose mobility, organic or intellectual impairment causes an incontinence problem that creates limitations in everyday life. People with one or more problems for which the cause is not neurological are excluded from this program.

## ELIGIBILITIES

- Medical attestation of the mobility, organic or intellectual impairment and significant and persistent impaired bladder or bowel function.
- Be 4 years of age or older.
- Have a need for at least one diaper per day.
- The following strategies have been

tried or planned but the **results have not been significant**: diet modification, medication, program to retrain the bladder by reinforcing pelvic muscles, or surgery (as a final recourse).

- Be a resident of the Laval territory.

## GOALS

Provide aids for bladder or bowel function to support the person with a disability in his or her environment and foster social integration. This program therefore aims to better meet the needs of people with disabilities by ensuring they have the technical aids they need for their own independence and safety.

## AVAILABLE SERVICES

This program distributes aids based on an evaluation of the person's bladder or bowel problems. This evaluation is conducted by a health care or rehabilitation professional, who will then recommend the required materials from a list of accepted aids. This equipment comes from a purchasing group and is delivered to the person's home according to a predetermined schedule.

## RESPONSABILITIES OF THE CISSS DE LAVAL

When providing this service, the CISSS de Laval agrees to:

- Ensure that your case worker evaluates your needs and establishes your intervention plan as well as the need for other services, if necessary.
- Ensure that your needs are re-evaluated annually and that your intervention plan is updated.
- Ensure that the aids delivered indeed correspond to the recommendations and conduct any necessary training or testing and an annual follow-up. .